



325 Pine Avenue • PO Box 817, Waynesboro, VA 22980 • 540.949-7141 • [www.vpas.info](http://www.vpas.info)

## Non-Discrimination Statement

Valley Program for Aging Services is committed to ensuring that no person is excluded from participation in or denied the benefits of the transportation services, or any other services, we offer. This policy is consistent with the requirements of Title VI of the 1964 Civil Rights Act.

If you believe you have been subjected to unequal treatment because of race, color, or national origin, then you have the right to file a formal complaint. Complaints may be filed within one hundred-eighty (180) days following the date of the alleged discriminatory action.

For more information, or to file a complaint, you may contact Jenn Chestnut by phone at (540) 949-7141, by email at [jenn@vpas.info](mailto:jenn@vpas.info), or by mail at P.O. Box 817, Waynesboro, VA 22980.

## Instructions for Filing a Title VI Complaint

If you believe you have been subjected to discrimination under Title VI based on your race, color, national origin, or any aspect of this policy, you may file a complaint up to 180 days from the date of the alleged discrimination by using VPAS' Title VI Complaint Form.

The complaint should include the following information:

- Your name, address, and how to contact you (i.e., telephone number, email address, etc.)
- How, when, where, and why you believe you were discriminated against.
- The location, names and contact information of any witnesses.

The complaint may be filed in writing to:

Jenn Chestnut  
VPAS Associate Director  
P.O. Box 817  
Waynesboro, VA 22980

**Para leer esta declaración en español, dé la vuelta a este documento.**

## Valley Program for Aging Services

*Serving older adults and their families in the counties of Augusta, Bath, Highland, Rockbridge, and Rockingham, and the cities of Buena Vista, Harrisonburg, Lexington, Staunton, and Waynesboro*

Supported by federal, state, and local governments, United Ways, and the generosity of our neighbors  
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